

SheShreds Cancelation Policy

Participant triggered cancelation:

Bike School and Shredders Cancelation Policy: 100% refund within 7 days of purchase, 50% refund before May 31st, no refunds after May 31st. After May 31st, if you miss 4 weeks in a row, we will contact you and see if you would like to keep your membership or are willing to give up your spot to someone else (no refund). If government restrictions dictate that the Bike School or Shredders program must be halted for more than 30 days prior to June 30th, a 45% refund will be offered to all members. If government restrictions dictate that the Bike School or Shredders program must be halted for more than 30 days after June 30th, no refund will be offered. In either of the government restrictions listed above, SheShreds weekly programming may be terminated for the season.

Private Lesson Cancelation Policy: A 50% refund will be offered in the case of a weather cancelation. One re-schedule will be organized due to a weather cancelation. Otherwise, 100% refund within 7 days of purchase, 50% refund 14 days before the planned lesson date, no refunds after 13 days prior to the planned lesson date.

Clinic Cancelation Policy: A 50% refund will be offered in the case of a weather cancelation. Otherwise, 100% refund within 7 days of purchase, 50% refund 14 days before the clinic date, no refunds after 13 days prior to the planned clinic date.

SheShreds Administration triggered cancelation:

Outdoor events will be canceled 2 hours prior to the event if the weather is deemed unsafe or our actions will cause an unacceptable level of damage to the trails. Any outdoor event will be cancelled at any point, if lightning is observed.